

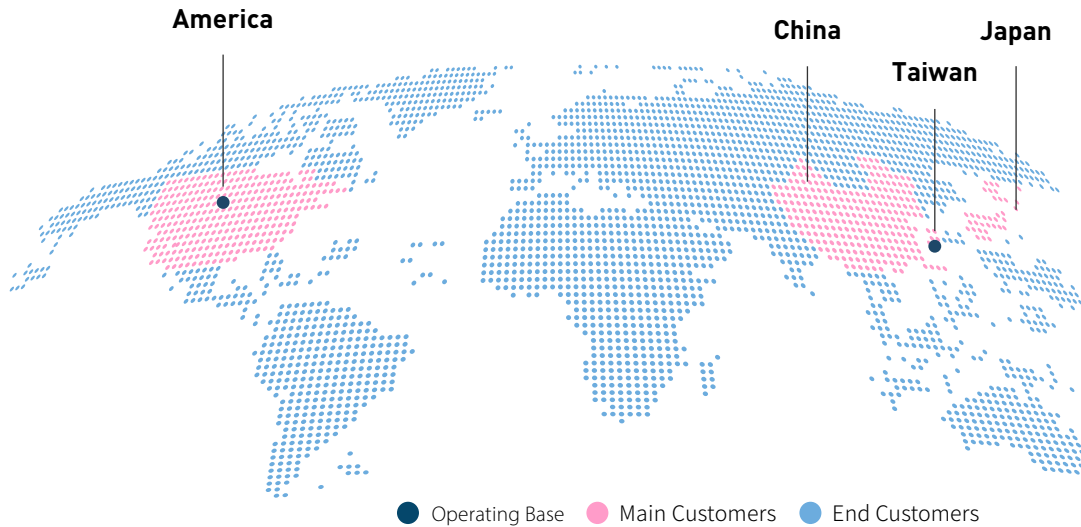
The ASPEED logo is positioned on the right side of the page, within a dark blue triangular area. It features the word "ASPEED" in a white, italicized, sans-serif font. A small, stylized horizontal line with a dot at its end is placed to the left of the letter "A".

ASPEED

2020 ESG Summary

About ASPEED Technology

ASPEED Technology Inc. is a leading fabless IC design company and a top pioneer of SoC solutions. As the world's largest BMC SoC solution supplier by market share, ASPEED Technology is devoted to leveraging innovative R&D as our core advantage to contribute to global sustainable development while quickly responding to market needs. Our mission is to provide global enterprises and people with outstanding technologies.



Research and Development

ASPEED Technology specializes in SoC single-chip design, a niche market with high gross profits. By combining our R&D advantages with strengths in both hardware and software, we provide innovative, differentiated products that have a high value for our customers. Our main BMC SoC is used by customers and in products from around the world. Applications include data center server equipment, storage equipment, switches, AI servers, and 5G peripheral IC devices. Our PC/AV Extension SoC deliveries continue to grow and we are moving towards development of high-quality ProAV. In response to new lifestyles that are emerging in the post-pandemic period as well as global sustainability trends, ASPEED Technology is making deep inroads into the panoramic image industrial value chain. Our expansion of the Cupola360 Multi-Image Stitching Processing SoC into videoconferencing and other hardware and software applications enables us to grasp the future commercial environment while taking advantage of business opportunities relating to environmental protection and carbon reduction. In the future, we will develop a more diverse product portfolio, including the introduction of panoramic video surveillance equipment.

ASPEED Technology Inc.



Time of Establishment
2004/11/15



Industry
Semiconductors



Headquarters Location
Hsinchu, Taiwan



Employees
89
(2020/12/31)



Public Status

Taiwan-listed company
(Over-the-counter market)



**Cupola360
Multi-Image
Stitching SoC**



**Baseboard
Management
Controller SoC**



**PC/AV
Extension
SoC**

A Letter from the President

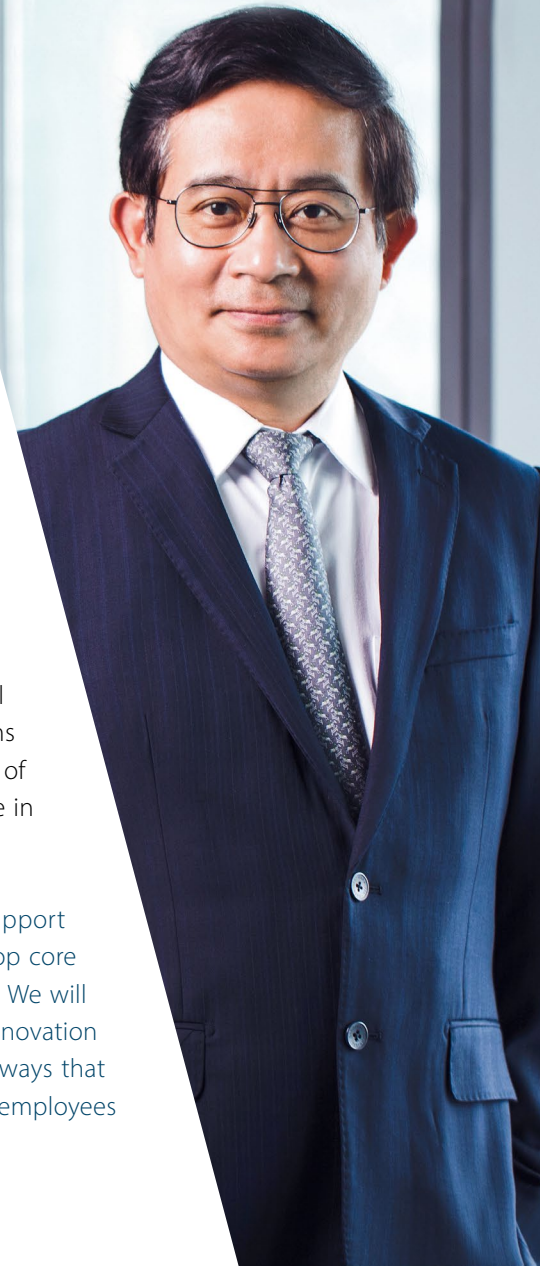


Chairman and President

We sincerely appreciate everybody's longstanding support for ASPEED Technology. An especially important milestone happened last year when, following establishment in 2004, we celebrated ASPEED Technology's 15th anniversary. I am happy to share that the hard work of everyone at ASPEED Technology led to outstanding performances again in 2020. We set new records for annual revenues and profits. Our Baseboard Management Controller SoC (BMC SoC) maintained its global market leading position. The arrival of the pandemic last year significantly increased demand for videoconferencing, which turned 360-degree video conferencing systems into the most popular use for Cupola360 SoC. The limitless potential of 360-degree applications extends to imaging software, artificial intelligence, artificial reality, and virtual reality. Industrial cooperation will support development of comprehensive software and hardware systems. Collaboration between related upstream and downstream fields will facilitate the creation of a 360-degree imaging industrial chain, giving us high hopes for the future of Cupola360.

In light of the importance of sustainable development, in 2021 we are releasing ASPEED Technology's first 2020 Sustainability Report. Besides operational achievements and performance, we want all stakeholders to understand our corporate governance, environmental, and social contributions. For our products, we use green design concepts to provide customers with the most appropriate SoC solutions that optimize their energy efficiency. At the same time, we continue to invest in strengthening our Company's green R&D. As we produce advanced technology, the core advantages and sustainable impact of our products will reduce carbon in the global semiconductor supply chain. For corporate governance, we insist on operational transparency and emphasize upholding the rights and interests of employees, shareholders, and stakeholders. We implement corporate governance best practice principles and a code of ethical conduct, in order to achieve robust corporate governance. For social measures, ASPEED Technology shares operational profits with employees. In 2020, we ranked 10th among firms listed on the TWSE (Taiwan Stock Exchange) for average salary of non-management employees, a highlight of the ongoing attention we pay towards employee welfare and talent management. We also take great pride in giving back to society by striving to be a good corporate citizen, including through CSR fulfillment.

Looking to the future, in 2021 ASPEED Technology will establish a Sustainability Committee that will support greater participation in corporate governance, environmental, and social issues. We will continue to develop core technological advantages and green energy-saving products that support global sustainable development. We will balance our pursuit of higher profits with corporate sustainable management and giving back to society. Innovation without Boundaries has always been a core belief of ASPEED Technology. In the future, we will innovate in ways that support the sustainable, vigorous development of the Company while letting shareholders, customers, and employees share in our rich operational achievements.



ESG Highlights

In 2021, we released ASPEED Technology's first sustainability report, which offers a comprehensive examination of the Company's ESG achievements.



2020
Sustainability
Report



Green Strengths Contribute to Energy Savings

- New AST2600 BMC SoC reduces energy use by more than 61%
- Global patents reached 45



Operational performance reaches new records

- In 2020, we achieved double digit growth for operating revenue and profit
- Our BMC SoC have the largest market share in the world



Social Prosperity

- In 2020, we ranked 10th among listed firms for average salary of non-management employees
- Employee welfare fees increased 18.06% compared to 2019
- Sustainable pipeline of IC design talents in Taiwan

Our Promises and International Responses

ISO International Standardization



ISO 9001:2015
Quality Management
Systems certification



ISO 14001:2015
Environmental
Management Systems
certification

Ethical Corporate Management and Fair Trade

- Anti-corruption
- Anti-bribery
- Anti-improper benefits
- Antitrust activities

Following the Principles of International Human Rights Conventions

- Oppose all forms of hiring discrimination
- Diverse and inclusive
- Child labor shall not be used
- Equal remuneration for equal work
- Forced labor shall not be used
- Open and unobstructed communications between labor and management
- Uphold employees' freedom to assemble or form associations

Responsible Minerals Initiative

Require all our suppliers to only purchase from conflict-free mineral suppliers

Responsible Business Alliance (RBA) Code of Conduct

Require all our suppliers to adhere to the RBA Code of Conduct

Material Sustainability Topics and Objectives

In 2021, ASPEED Technology established the Sustainability Committee. Members of the committee consist of senior-level management who lead five task forces responsible for corporate governance, social participation, risk management, environmental sustainability, and employee relations. The task forces plan and implement the Company's sustainability measures. Through a combination of deliberation and engagement with various stakeholders, ASPEED Technology's CSR Working Team analyzes sustainability topics in accordance with the material topic identification procedures and the GRI Standards' four reporting principles for defining report content: stakeholder inclusiveness, sustainability context, materiality, and completeness. The material topics become an important basis for promoting the Company's sustainability strategies and formulating sustainability objectives.

2020 Key Achievements

Material Topics

2023 Short-Term Objective

| | | |
|---|--|---|
| <ul style="list-style-type: none"> Established the Sustainability Committee (planning in 2020 and formally convened for the first time in 2021) Published the Company's first Sustainability Report | Corporate governance and ethical corporate management | <ul style="list-style-type: none"> Establish a corporate governance supervisor who will support Board directors and supervisors in fulfilling their supervisory duties Strengthen the operational efficiency of various functional committees and implement external Board performance assessments Develop a corporate culture based on ESG, including formulating mid-term and long-term ESG development blueprints as well as implementation strategies. Increase disclosure transparency of non-finance related information and acquire external certifications |
| <ul style="list-style-type: none"> For 15 consecutive years since founding, ASPEED Technology achieved record revenues and profits Successfully expanded Cupola360 Multi-Image Stitching SoC market opportunities | Operational achievements and financial performance | <ul style="list-style-type: none"> Maintain double digit growth in operating revenue and profit Achieve a strong product portfolio and diversified operations Formulate carbon management strategies and goals while developing a low carbon corporate image. |
| <ul style="list-style-type: none"> Identified five material risks: Interest rate/exchange rate fluctuations, protection of R&D and intellectual property, supply chain management, information security, and factory disaster response Implemented a COVID-19 business continuity plan that demonstrates the Company's resiliency (see the section titled "Corporate Resilience" on Page 8) | Risk management | <ul style="list-style-type: none"> Identify climate change risks and opportunities in accordance with TCFD while incorporating ESG principles into our risk management framework Use ISO 22301 as a standard to build comprehensive business continuity management mechanisms Continue to strengthen supplier cooperation and communications while optimizing sustainable supply chain assessments and auditing mechanisms |
| <ul style="list-style-type: none"> Global patents reached 45 New AST2600 BMC SoC achieves the same work output as the previous generation BMC SoC using 61.34% less energy | R&D innovations and technological improvements | <ul style="list-style-type: none"> Annual increases in our R&D budget Formulate policies to protect intellectual property and business secrets while strengthening deployment of domestic and international intellectual property Develop plans to cultivate professional talents and build R&D capabilities |
| <ul style="list-style-type: none"> Customer satisfaction rate of 94.74% No major customer complaints | Product quality and customer satisfaction | <ul style="list-style-type: none"> Maintain our quality management system operations and the validity of our ISO 9001 certification Increase customer satisfaction survey return rates and maintain a customer satisfaction rate of over 90% |
| <ul style="list-style-type: none"> 100% of employees signed an NDA No customer privacy infringements or information leaks | Customer privacy and confidentiality measures | <ul style="list-style-type: none"> Formulate comprehensive information security management policies to strengthen information security talent recruitment and training Integrate Cortex XDR 2.0 to strengthen information security management Introduce and pass ISO 27001 Information Security Management Systems certification |
| <ul style="list-style-type: none"> Ranked 10th among listed firms for average salary of non-management employees Moved to a new building with 47.90 m² office space per employee, a 2.19-fold increase | Compensation and employee care | <ul style="list-style-type: none"> Establish ESG training plan and cultivate sustainability talents for raising sustainability awareness Raise employees' guaranteed wages while offering compensation and employee care that are competitive in the industry and fair within the Company |

Corporate Governance

Board of Directors: Term from July 30th, 2021, to July 29th, 2024

| Name | Position | 7th Board | Functional Committees | Industrial Knowledge | | | | | Professional Capabilities | | | | Number of Publicly Listed Companies Concurrently Serving as an Independent Director |
|----------------|---|------------|-----------------------|----------------------|------------------------|--|------------|-------------------|---------------------------|-----------|------------------------|-------|---|
| | | | | Image and Server SoC | Semiconductor or Field | Network Communications/ Information Security | Silicon IP | International M&A | Operation | Marketing | Finance and Accounting | Legal | |
| Chris Lin | Chairman/President | Re-elected | | ✓ | ✓ | | | | ✓ | ✓ | ✓ | | 0 |
| Arnold Yu | Director | Re-elected | | | | ✓ | | ✓ | ✓ | | | | 1 |
| Luke Chen | Director/Vice President of Sales | Re-elected | Sustainability | ✓ | ✓ | | | | | ✓ | | | 0 |
| Ted Tsai | Director | Re-elected | | | | | ✓ | ✓ | | | | | 0 |
| Hung-Ju Huang | Director/Vice President of Hardware R&D | New | | ✓ | ✓ | | | | | | | | 0 |
| Chyan Yang | Independent Director | Re-elected | Audit/Compensation | | | | | | ✓ | ✓ | ✓ | | 3 |
| Dyi-Chung Hu | Independent Director | Re-elected | Audit/Compensation | | ✓ | | | | | | | | 0 |
| Sheng-Lin Chou | Independent Director | New | Audit/Compensation | ✓ | ✓ | ✓ | | | | | | | 0 |
| John C. Lin | Independent Director | New | Audit/Compensation | | | | | ✓ | ✓ | | | ✓ | 0 |

Ethical corporate management is a core corporate value of ASPEED Technology. The Company therefore formulated the “Corporate Governance Best Practice Principles” and the “Code of Ethical Conduct” in order to build an effective corporate governance framework and related ethical standards. These are the highest principles that employees must follow when carrying out their duties.

- ASPEED Technology’s Board of Directors consists of nine directors with diverse professional backgrounds and both practical and academic research experiences relevant to needed industrial knowledge and professional capabilities. The Board oversees the Audit Committee, Remuneration Committee, and Sustainability Committee. It convenes regularly to oversee the Company’s operations, establish strategic guidelines, identify operational risks, and plan sustainable development directions.
- The Company also established an internal audit unit that is overseen by the Board of Directors and operates as needed based on the Company’s scale, business conditions, management needs, and legal requirements. Based on risk assessments the Company formulates audit plans while implementing and overseeing internal control mechanisms. Comprehensive examination of the self-assessments conducted by each Company unit serve as management reference used by the Board and the management team.

Compliance

0

Complaints or penalties relating to:

- Corporate governance or ethical corporate management
- Information security
- Customer privacy
- The environment
- Human rights or labor

| Attendance rate of Directors | Operation of Functional Committee in 2020 | |
|------------------------------|--|--|
| 5 meetings in 2020 | Auditing Committee | Remuneration Committee |
| 100 % Attendance rate | 100 % Attended by independent directors | 100 % Attended by independent directors |

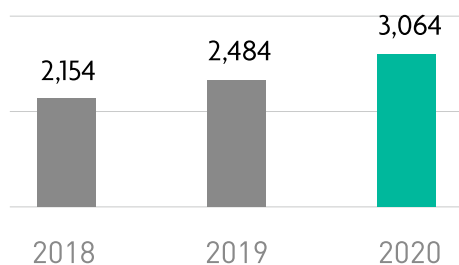
2020 Financial Performance

Eight quarters after establishment in 2004, ASPEED Technology broke even. In the 15 years that followed, both revenues and profits have grown in every year. Compared to 2019, the Company's 2020 operating revenue rose by 23.32% to reach NT\$3,064 million and our net profit after tax rose by 20.87% to reach NT\$1,005 million. Earnings per share was NT\$29.38, for an increase of 20.46%. All three of these key performance metrics rose by at least 20%. In the future, the Company will continue to aim for achieving record financial performance in order to meet the high expectations of shareholders and investors.

+ 23.32%

YoY Annual Revenues

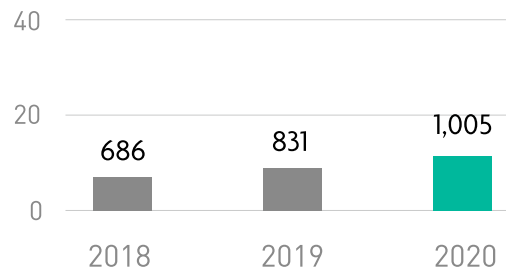
NT\$ Million



+ 20.87%

YoY Annual Net Profits

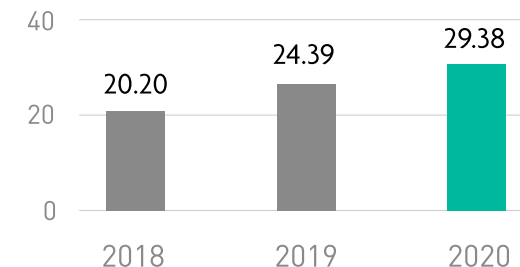
NT\$ Million



+ 20.46%

YoY EPS

NT\$



Industrial Recognition

Established in 2004, an especially important milestone happened last year when we celebrated ASPEED Technology's 15th anniversary. Through the hard work of all our employees we turned in another superior performance. In the future, the Company will uphold the belief of "Innovation without Boundaries" as we continue to demonstrate excellent innovation and R&D capabilities. We will seek sustainable, vigorous development in order to become a long-term, reliable partner for our customers. At the same time, we will enable shareholders, customers, and employees to share in our rich operational achievements.

Asia's 200 Best Under a Billion



Forbes Asia
2014/2015/2018/2019/2020/2021

Technology Innovation Award



Lenovo 2019

Asia Pacific Technology Fast 500™



Deloitte 2008

Corporate Resilience

Due to the impact of the COVID-19 pandemic, many enterprises have faced unexpected problems related to raw material supply and delivery lead times. These issues have severely impacted their business. As an IC design firm, ASPEED Technology must rely on strong supply chain management. The Company manufactures all products through turnkey service providers and by forming strategic partnerships with upstream and downstream industrial chain members. Customer trust and the support of employees ensure a smooth supply of excellent quality products, without any severe impact caused by overall economic conditions. These characteristics produce strong corporate resilience.

Risk Management Task Force – Comprehensive Epidemic Prevention Response Plan

- Business Unit: Supplier coordination and management of purchases, sales, and inventory; communication with clients, investors, and the media
- Administration and Environmental Safety & Health Unit: Epidemic-related work regulations; employee epidemic prevention and care plans; environmental safety and health management
- Information Security Unit: Work from home information security and defense mechanisms
- Finance Unit: High-frequency exchange rate monitoring and hedging management

Excellent Profit and Carbon Reduction Results

- Continue to achieve double digit profit growth
- Reduced staff trip costs by 34.84% while lowering trip contribution to emissions by 4.49 metric tons of CO₂e
- Successfully expanded Cupola360 Multi-Image Stitching SoC market opportunities in videoconferencing application



Company



Clients

High Customer Satisfaction and Market Trust

- World's largest BMC supplier by market share
- Following a strong positive response from customers, mass production of the Cupola360 image SoC began
- Customer satisfaction rate of 94.74%

People-Oriented Management and Employee Care

- Flexible work hours and remote work policies
- Full worker epidemic prevention and vaccine insurance
- Fully paid vaccine and family care leave
- Distribution of epidemic prevention packages and care for employees' physical and mental health
- Fair and effective performance mechanisms that guarantee high-quality rewards and material benefits for employees



Employees



Suppliers

Long-Term, Stable Cooperative Relationships

- Open disaster reporting channels
- Local (Taiwan) procurement rate of 82.71%
- Smooth mass production and deliveries of AST2600

Environmental Protection

Environmental Policies

- Implement ISO 14001:2015 Environmental Management Systems
- Establish environmental management procedures
- Raise environmental protection awareness and implement environmental policies

*** Management of hazardous substances and chemical product**
The Company manufactures all products through turnkey service providers, so management of hazardous substances and chemical products is not a material issue in daily operations.



GHG Management

2020

271.66

metric tons CO₂e

3.05

metric tons CO₂e per capita

As a fabless IC design company, most of ASPEED Technology's GHG emissions come from office building electricity use and transportation. The Company invested more than NT\$800,000 on LED lighting in the new office building, which will help to save electricity.



Water Resource Management

2020

3,531

metric tons

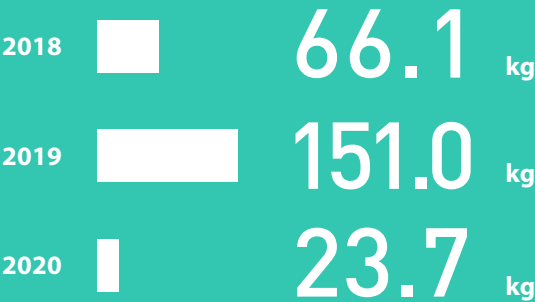
39.67

metric tons per capita

ASPEED Technology's water use primarily consists of water consumed by employees for personal use and the Company's share of water used in public facilities (approximately 23.25% of our total water use).



Commercial Waste Management



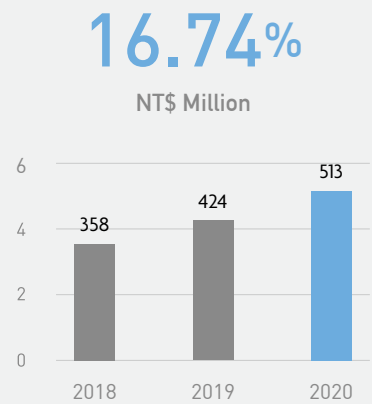
ASPEED Technology's industrial waste primarily consists of ICs, BGA IC substrates, PC boards, and other items used for R&D. The quantity of waste generated is based on our product R&D cycle. The Company commissions a licensed waste management operator to dispose of these items in accordance with government procedures.

Green Breakthroughs

To support environmental protection and energy savings, ASPEED Technology seeks to strengthen sustainable supplier management while reducing environmental risks from our own operations. We emphasize product R&D by using our design capabilities to make more energy efficient products. Companies that use our BMC SoC in data centers can reduce their cloud service computing costs, energy use, and carbon emissions, contributing towards our goal of reducing overall carbon production in the industry.



2020 R&D share of revenues



Our AST2600 7th generation BMC SoC can achieve the same work output as the AST2000 1st generation model with 93.21% lower energy use.

Save approximately
4,187.63 metric
tons of CO₂e in 2020



The carbon absorption capacity of about
5,131 acres of
forest in the U.S.

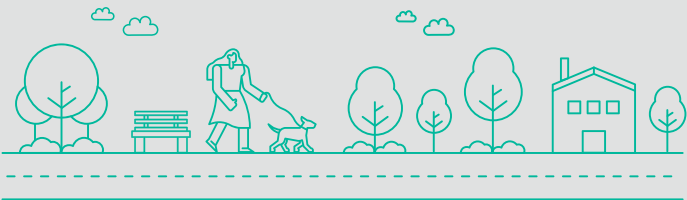


Our AST2600 7th generation BMC SoC can achieve the same work output as the 6th generation AST2500 model with 61.34% lower energy use.

Save approximately
483.42 metric
tons of CO₂e in 2020



The 10-year carbon absorption capacity of about
7,993 trees in
the U.S.

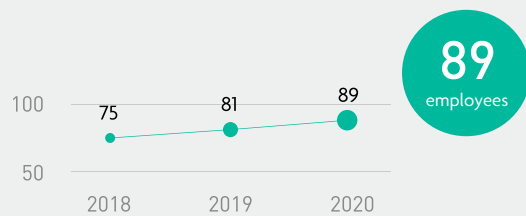


* Based on the 2019 electricity carbon emission factor of 0.509 kg of CO₂e per kWh, as announced by the Bureau of Energy, Ministry of Economic Affairs
* Used 2020 AST2600 deliveries to calculate total carbon emissions savings for the year
* Used the Greenhouse Gas Equivalencies Calculator, from the US Environmental Protection Agency, to calculate carbon absorption capacity

Corporate Culture and Wellbeing

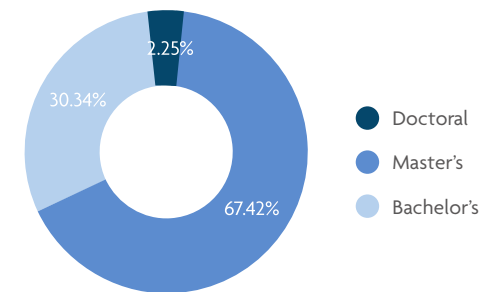
The pursuit of excellence, innovation, and a good environment form the foundation of ASPEED Technology's sustainable operations. The high degree of enthusiasm that employees bring to their work provides substantial support to the Company. It is a vital resource that contributes to sustainable operations. ASPEED Technology has always placed great importance on our labor structure and quality, and we continue to recruit outstanding employees. Besides providing compensation and employee care that is competitive within the industry, we strive to build a prosperous, friendly and green work environment while caring for employees' health and supporting their families. We want employees to be completely dedicated at work and able to exhibit their full sense of creativity without having to worry about their family receiving adequate care and attention. At the same time, ASPEED Technology scrupulously abides by the laws and regulations of each location it operates while following the principles of international human rights conventions, including upholding employees' freedom to form associations and opposing any behaviors that infringe on or violate people's rights.

Employee Growth Trend



ASPEED Technology uses fair and friendly employee recruitment procedures. While the available pool of engineers in Taiwan is mostly male, in recent years ASPEED Technology has sought to build a more diverse, tolerant workforce by aiming to recruit talented female employees. In the future, the Company will continue to closely monitor the issue of women in technology. We will provide a work environment that is friendly to all employees regardless of their gender while seeking to raise the quality of talent training at local schools.

Education



Avg. Age

39.13

R&D members

67%

Avg. Year of Service

5.37

full-time

100%

ASPEED Technology provides lively, harmonious, creative and stable working environment. The average age of employees is about 40 years old and the average seniority is 5.37 years. Besides, R&D staff make up 67.41% of our staff, and 69.67% of our total staff have either a master's degree or Ph.D., underlining the Company's commitment towards developing new innovative technologies.

2020 Employee Gender Ratio

Male
77.53%

Female
22.47%

2020 Employee Growth

+3 Males

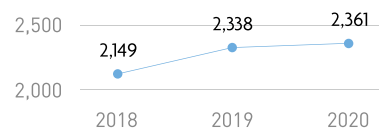
+5 Female

2020 compensation

Average salary
of non-managerial, full-time employees

NT\$ 2,361 K

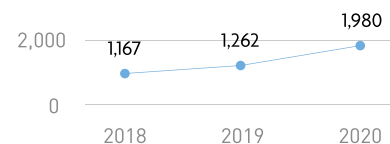
NT\$ Thousand



YoY Change in median salary
of non-managerial, full-time employees

+56.89%

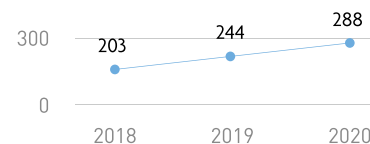
NT\$ Thousand



YoY Employee compensation and welfare fees
(salary, labor & health insurance, pension, RSA, etc.)

+18.06%

NT\$ Million



Employee Support Package

- Flexible work hours and remote work policies
- Employee stock packages
- Birth incentives/parental leave
- Occupational safety & health and health management plans
- Employee insurance plans
- Employee retirement plans
- Holiday activities, marriage bonuses, and funeral payments

Average training hours
per employee

14.63

Percentage of
employees undergoing
performance reviews

100%

Social Prosperity

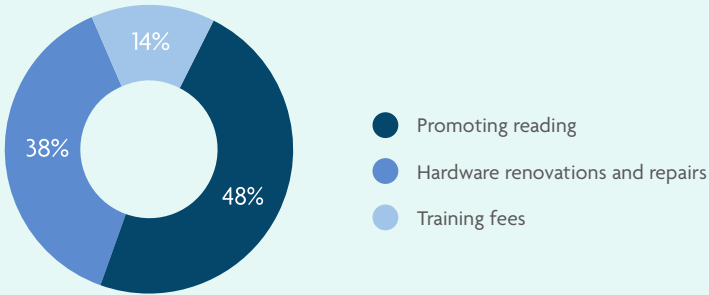
Besides focusing on core operations, since 2013 ASPEED Technology has actively participated in rural education in an effort to reduce the development gap between urban and rural areas. At the same time, the Company seeks to solidify development of the semiconductor industry by cultivating IC design talents. The Company has signed long-term cooperation agreements with Taiwanese universities that are leaders in the semiconductor and technology fields. By 2020, besides manpower and resources, the Company had contributed close to NT\$8.0778 million towards social causes, and we committed to more than doubling our accumulated donations by 2023. We will continue to develop plans that have a social impact in order to achieve our goal of shared social prosperity.



Concern for rural and disadvantaged groups

Since 2013, ASPEED Technology has provided support to rural communities and disadvantaged people. Programs include reading and study promotion, funding for sports and arts teams, and hardware and environmental improvements. Using education and development, we hope to spark children's interests and raise their capabilities. They will then be equipped to contribute to their hometowns in the future, leading to a positive social cycle.

Types of Projects to Support Rural and Disadvantaged Groups (Percentages)



Cultivating high-level talents

Since 2020, ASPEED Technology has made “helping higher education institutions strengthen cultivation of young scholars” a mid-to-long-term CSR objective. We selected two leading science and engineering schools, National Yang Ming Chiao Tung University and National Tsing Hua University, as long-term partners for training top-quality math and science graduates, in order to maintain the supply of new technology talents.

- 2020-2023 National Yang Ming Chiao Tung University “Junior Chair Professor Sponsorship Program”: Plan to sponsor excellent young professors so that universities are able to attract and retain top academic talent in Taiwan
- 2020-2023 National Tsing Hua University “Sunrise Scholarship Program”: Scholarship program for financially disadvantaged students who perform excellently in science and engineering
- 2021-2024 National Tsing Hua University “Junior Chair Professor Sponsorship Program”: Plan to sponsor excellent young professors so that universities are able to attract and retain top academic talent in Taiwan
- Campus Activities: A series of campus lectures, seminars, and classes

Appendix-Stakeholder Engagement

ASPEED Technology's CSR Working Team identifies and evaluates core stakeholders based on the business and interactions of each department, pursuant to the five principles of the AA1000 Stakeholder Engagement Standard (AA1000 SES): Responsibility, Influence, Dependency, Tension, and Diverse Perspectives. In 2020, nine key stakeholders were ultimately identified as priority targets for engagement: employees, shareholders & investors, customers, suppliers, government agencies, media, public welfare organizations, academic research organizations, and partners. In the future, ASPEED Technology will keep improving the quality of disclosure of non-financial information in order to provide stakeholders with more transparent, timely and complete information on sustainability.

| Stakeholder Category | Communication Methods and Frequency | 2020 Communication Results |
|--|---|---|
| Employees | <ul style="list-style-type: none"> • Opinions mailbox: hr@aspeedtech.com (regular) • Labor-management coordination meeting (quarterly) • Meeting of Employee Welfare Committee (quarterly) • Manager discussions (biannual) • Employee satisfaction survey (annually) • Expressing opinions at the end of the year (annually) | <ul style="list-style-type: none"> • Held four labor-management meetings to offer comprehensive discussions and responses relating to labor movement and employee welfare. • Manager discussions take place once every April and August. • Performance assessment reviews with managers. A total of 77 reviews were held, for a completion rate of 100%. • There were eight responses during 2020 to the year-end administrative service satisfaction online survey. All issues were addressed at the year-end outlook meeting. |
| Shareholders/Investors | <ul style="list-style-type: none"> • Investor relations email address: ir@aspeedtech.com • Shareholders' meeting (annually) • Investors' conferences (ad hoc) | <ul style="list-style-type: none"> • In 2020, we held one shareholders' meeting and three online investors' conferences. • For major topics we held ad hoc discussions with domestic and foreign institutional investors. 386 phone meeting in total during 2020. |
| Customers | <ul style="list-style-type: none"> • Customer contact email address: sales@aspeedtech.com • Customer satisfaction survey (annually) • Sales interviews and interactions (ad hoc) | <ul style="list-style-type: none"> • Collected 133 valid customer satisfaction surveys, which showed a satisfaction rate of 94.74% • No customer complaints were issued to our customer service team in 2020. • Public responses to sustainable management issues raised by customers , including CDP and RBA. |
| Suppliers | <ul style="list-style-type: none"> • General inquiry email address: info@aspeedtech.com • Supplier meetings (annually) • Supplier audits (annually) | <ul style="list-style-type: none"> • Held critical supplier meetings. • Completed four audits of critical suppliers and one evaluation of a new supplier. • Urged actions on green pledges, human rights protection, and pledges to not use conflict minerals, including the use of public pledges on our corporate website. |
| Government Agencies | <ul style="list-style-type: none"> • General inquiry email address: info@aspeedtech.com • Official documents, emails, and meetings (ad hoc) • Advocacy meetings, public hearings (ad hoc) | <ul style="list-style-type: none"> • Participated in the TWSE Corporate Governance Evaluations. • Conducted ad hoc communication relating to our business or specific topics. • We were not issued any fines or penalties by the competent authorities in 2020. |
| Media | <ul style="list-style-type: none"> • Media inquiry email address: media@aspeedtech.com • Press releases for major news (ad hoc) | <ul style="list-style-type: none"> • In 2020, we gave six special interviews following media request. • Issued press releases to announce major news. |
| Public Welfare Organizations/ Academic and Research Organizations/ Cooperative Partners | <ul style="list-style-type: none"> • Stakeholder inquiry email address: info@aspeedtech.com • Social participation and public welfare activities (ad hoc) | <ul style="list-style-type: none"> • Accumulated contributions through 2020 were NTS8.08 million • Rural underprivileged caring : <ul style="list-style-type: none"> - For a sixth consecutive year we participated in the Global Views Educational Foundation's "Plant a seed of reading for the children" event by sponsoring reading materials for students in the Taitung area. We had already donated 12,516 magazines to 84 schools in Taitung. - For a second year we cooperated with UBS to commission artworks for a charity project, supporting contributions of NT\$300,000 to The Giver charity in 2020. • Supporting the development of higher education : <ul style="list-style-type: none"> - Launching the 4-year Sunrise Scholarship Program in National Tsing Hua University with estimated budget of NT 1.6 million. - Launching the 4-year Junior Chair Professor Sponsorship Program: in National Chiao Tung University with estimated budget of NT 5.76 million. |



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